Enterprise Security Summary

Current product controls, configuration readiness, evidence boundaries, and buyer review guidance.

This document describes current product controls and configuration readiness. It is not a SOC 2, ISO 27001, penetration-test, regulatory-compliance, or contractual SLA attestation.

Identity and access

- SAML/OIDC SSO through a customer-specific WorkOS connection.
- Directory lifecycle events add or remove only the applicable organization membership; they do not delete the Postly account or unrelated memberships.
- Organization-enforced MFA, verified domains, exact-IP/CIDR allowlists, session inventory, and forced logout.
- Provider secrets remain server-side; organization settings store only customer identifiers and policy parameters.

Governance and visibility

- Organization-owner and delegated-administrator controls.
- Append-only enterprise audit event foundation with indexed timelines and CSV export.
- Signed HTTPS security-event webhooks using a dedicated HMAC secret.
- Connected-account and integration inventories expose state, ownership, and expiry without returning secrets.

Operational safety

- Bounded search, calendar, analytics, audit, inventory, and resource queries.
- Unknown monitoring states are never presented as operational uptime.
- Customer retention policies are configured before destructive processing is authorized.
- SSO, SCIM, and webhooks remain dormant until customer-specific setup is complete.

Publishing limits

Include posting limits in channel onboarding, workflow design, and automation reviews. Postly applies a 100-post rolling 24-hour safety limit per destination; a lower provider rule always takes precedence. Review the current policy at postly.ai/legal/daily-post-limits.

Evidence and contractual review

Item	Public status	Buyer action
Security architecture	Product summary available	Request current questionnaire responses.
DPA	Requires legal approval	Review the current Postly form before signature.
Subprocessors	Requires responsible-owner review	Request current production inventory.
Uptime	Publish only monitored history	Use status.postly.ai after activation.
SLA	Not implied by product pages	Include only in an approved order form.
Certifications	Not claimed without evidence	Request current verified reports.

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