

Enterprise Capability Matrix

A factual view of delivered, onboarding-configured, and evidence-dependent capabilities.

Availability definitions

- Available now: product code and user-facing control exist.
- Configured during onboarding: code is ready; customer identifiers, secrets, policies, or agreement are required.
- Operational/legal readiness: never represented as delivered until evidence and responsible-owner approval exist.

Capability	State	Scope
Organizations and workspaces	Available	Enterprise organization with complete dashboard access and its selected channel allowance.
Organization command center	Available	Templates, metrics, resources, rollout, membership, and usage.
Cross-workspace search/calendar	Available	Bounded organization views.
Organization analytics/CSV	Available	Workspace and status summaries with audited export.
Connected-account inventory	Available	Ownership, state, and expiry without secrets.
Permission and approval resources	Available	Reusable organization definitions with workspace/member scope.
Notifications/presets/Brand Kits	Available	Organization definitions applied as needed.
Reports/cost centres/support	Available	Definitions, exports, allocation, and visible case status.
Audit log/export	Available	Enterprise/identity event foundation and CSV export.

Identity, operations, and evidence

Capability	State	Scope
MFA/domain/session/IP controls	Available	Enable per organization after testing.
SAML/OIDC SSO	Onboarding	WorkOS project and customer connection required.
Directory provisioning	Onboarding	WorkOS directory and group mapping required.
Security-event webhooks	Onboarding	HTTPS endpoint and signing secret required.
Retention enforcement	Onboarding	Customer-approved data scope and policy required.
API and MCP	Available	Included; scope, token ownership, and automation are validated during onboarding.
Annual invoice/PO	Agreement	Approved order and accounting workflow required.
Historical uptime	Evidence required	Publish only after dependable monitoring history.
Contractual SLA	Review required	Operations and legal approval required.
Compliance reports	Not claimed	Publish only after independent verification.
Enterprise case studies	Not yet available	Publish only with real customer approval.

For current evidence, customer-specific configuration, and commercial terms, contact team@postly.ai.